# New eKEY Authorization Code Feature

We are very excited to announce a new way for you to obtain an eKEY® authorization code. You can now request an authorization code from within the eKEY app. This is useful if you are moving your eKEY service to a new phone or if you receive a 9B0D error which can happen if your eKEY gets out of sync with the server.

To obtain an eKEY authorization code from **Mobile SupraWEB**:
1. Select the **SupraWEB** icon from within the eKEY app (on the 2nd page of icons), or navigate to **supraweb.suprakim.com** on your smartphone.
2. Enter your eKEY serial number. The eKEY serial number can be found at the top of the eKEY home page.
3. Enter your 4-digit PIN.
4. Select your Association/MLS from the dropdown list.
5. Select **Login**.
6. Select **Authorization Code.** The authorization code will be emailed to your email address on file. If you don't receive the email, contact your Association/MLS to verify the email address on file.
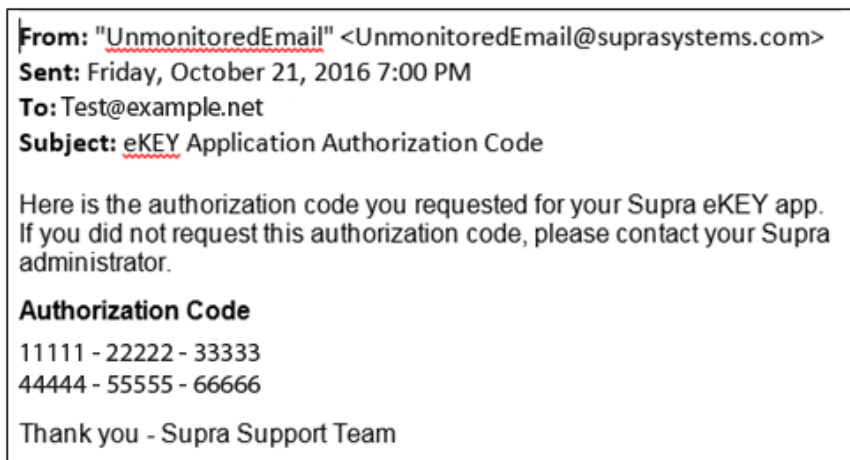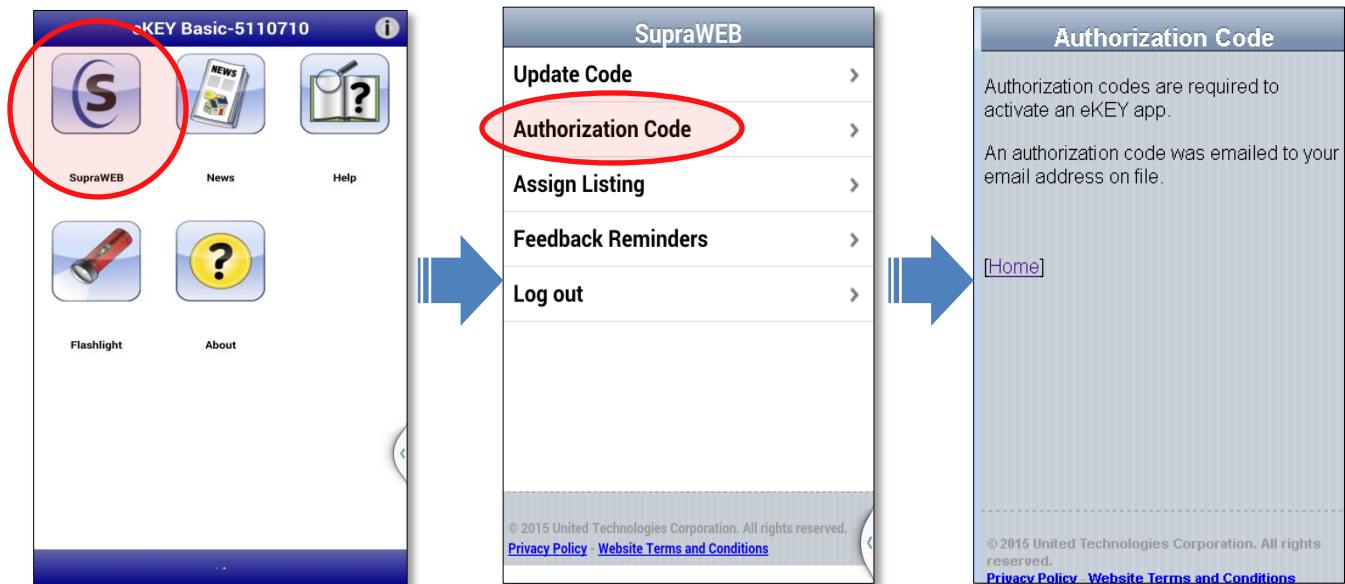
For more information on Mobile SupraWEB, please see the Mobile SupraWEB Guide:
http://www.supraekey.com/Documents/MobileSupraWEB_Guide.pdf